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May 24, 2016

VIA OVERNIGHT MAIL AND EMAIL (IDTHEFT@OAG.STATE.MD.US

Brian E. Frosh
Attorney General
Office of the Attorney General
Attention: Security Breach Notification
200 St. Paul Place
Baltimore, MD 21202

Re: Incident Notification

Dear Attorney General Frosh:

Our client, Mid-Ohio Foodbank, on April 12, 2016, learned that an employee's password protected, company issued laptop, stolen on March 14, 2016, contained applicant benefit files. The employee reported that a suitcase with the laptop was checked on a flight, and upon reaching the employee's destination, learned that the laptop was stolen from the suitcase. The employee contacted the airlines and filed a report. To date, the laptop has not been recovered. The information contained in the benefit files included applicants' names, addresses, driver's license, or Social Security numbers.

Mid-Ohio Foodbank began mailing notification letters to affected individuals on May 24, 2016, and is offering one year credit monitoring services through First Watch ID. Mid-Ohio Foodbank also is providing call center support for those affected.

Mid-Ohio Foodbank has implemented additional security measures to prevent this from occurring in the future, including encrypting laptops.

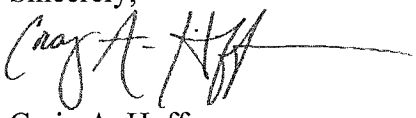
Mid-Ohio Foodbank is notifying one Maryland resident in substantially the same form as the letter attached hereto.[1] Notification is being provided in the most expedient time possible and

[1] This report is not, and does not constitute, a waiver of personal jurisdiction.

without unreasonable delay pursuant to the investigation described above, which was necessary to determine the scope of the incident and identify the individuals potentially affected. *See* MD. CODE, COM. LAW § 14-3504(d)(1)(ii).

Please do not hesitate to contact me if you have any questions regarding this matter.

Sincerely,



Craig A. Hoffman
Partner

Enclosure

<DATE>

<FIRST NAME> <LAST NAME>
<ADDRESS>
<CITY>, <STATE> <ZIPCODE>

Dear <NAME>:

Mid-Ohio Foodbank is committed to providing quality products and services to you. We are committed to protecting the privacy of your personal information, which is why, we are writing to let you know about an incident that involves some of that information.

On April 12, 2016, Mid-Ohio Foodbank learned that an employee's password-protected, company-issued laptop, stolen on March 14, 2016, contained applicant benefit files that may have included your name, address, drivers' license or Social Security number. The employee reported that a suitcase with the laptop was checked on a flight, and upon reaching the employee's destination, learned that the laptop was stolen from the suitcase. The employee contacted the airlines and filed a report. To date, the laptop has not been recovered.

At this time, we have no knowledge that your information has been accessed or used in any way. However, as a precaution, we are offering you a complimentary one-year membership with First Watch ID. This product helps detect possible misuse of your personal information and provides you with identity protection services intended to immediately identify and resolve identity theft. First Watch ID is completely free to you and enrolling in this program will not hurt your credit score or be shared with third parties. Unfortunately, due to privacy laws, we are not able to enroll you directly. **For more information on identity theft prevention and First Watch ID, including instructions on how to activate your complimentary one-year membership, please see the additional information provided in this letter.**

We value your privacy and deeply regret that this incident occurred. Mid-Ohio Foodbank has implemented additional security measures designed to prevent a recurrence of such an incident. If you have any questions, please call 877-690-7017 between 9:00 a.m. and 7:00 p.m. Eastern Time, Monday through Friday.

Sincerely,

Matthew D. Habash
President & CEO

FIRST WATCH ID MONITORING

To help safeguard you from misuse of your personal information, we have arranged monitoring of activity **within the United States** for 12 months at no cost to you. You can enroll in a professional identity monitoring service (First Watch ID) provided by First Watch Technologies, Inc. You can sign up for this service anytime between now and **August 19, 2016**, using the verification code listed below. To enroll in this service, simply call 877-690-7017 Monday through Friday between the hours of 9 a.m. and 7 p.m. EST or go to www.firstwatchid.com and:

* Click on the Verification Code button.
* Enter the appropriate information, including your unique 12-digit verification code: _____.

After enrollment, you will receive one year of proactive identity monitoring. First Watch ID will monitor thousands of databases and billions of records on your behalf to look for suspicious activity that could indicate the beginning steps of identity theft. If suspicious activity is found, First Watch will place a personal phone call to you (at the telephone number that you provide) to determine if the suspicious activity is potentially fraudulent.

Additionally, if you enroll, First Watch provides you with easy online access to monitor your credit activity using the three major credit bureau services. Each credit bureau will provide you one free credit report annually. First Watch suggests you request your free credit report from one bureau at a time every four months. This allows you to monitor credit activity three times per year. First Watch will send you an email (at the email address you provide) every four months reminding you to request your free credit report from the appropriate bureau.

The First Watch ID service also includes up to $1,000,000.00 of identity theft insurance with $0 deductible, along with identity restoration coverage (certain limitations and exclusions may apply).

Even if you choose not to take advantage of this free credit monitoring service, we recommend that you remain vigilant to the possibility of fraud and identity theft by reviewing your credit card, bank, and other financial statements for any unauthorized activity. You may also obtain a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting agencies. To order your credit report, free of charge once every 12 months, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting agencies is as follows:

Equifax	Experian	TransUnion
PO Box 740241	PO Box 2002	PO Box 2000
Atlanta, GA 30374	Allen, TX 75013	Chester, PA 19022
www.equifax.com	www.experian.com	www.transunion.com
1-800-685-1111	1-888-397-3742	1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should contact your local law enforcement authorities and file a police report. Obtain a copy of the police report, which can be helpful in case you are asked to provide copies to creditors to correct your records. You should also immediately contact the Federal Trade Commission and/or the Office of the Maryland Attorney General. Contact information for the Federal Trade Commission and the Office of the Maryland Attorney General is as follows:

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
www.ftc.gov/idtheft
1-877-438-4338

Office of the Attorney General
200 St. Paul Place
Baltimore, MD 21202
www.oag@oag.state.md.us
1-888-743-0023

You can also obtain information from the sources above about steps an individual can take to avoid identity theft.