

Public Access Ombudsman - Request for Mediation

The Public Access Ombudsman (PAO) mediates disputes under the Public Information Act that a requester and a records custodian have been unable to resolve themselves. The Ombudsman does not accept PIA requests on behalf of agencies and cannot compel the parties to act in a particular way. The Ombudsman's duties focus solely on attempting to resolve disputes between a requester and a records custodian of records about a pending request for public information.

Please complete the form below.

Unique ID/File Number (OFFICE USE)	Date
Name/ Requestor	Please provide the best way for the PAO to contact you: Email _____ Phone _____
Date of PIA Request	PIA Issue/ Question <input type="checkbox"/> Excessive fee <input type="checkbox"/> Denial of fee waiver request <input type="checkbox"/> Documents withheld <input type="checkbox"/> Documents redacted <input type="checkbox"/> No response <input type="checkbox"/> Overly broad request <input type="checkbox"/> Repetitive or redundant requests <input type="checkbox"/> Other
Responder/Agency contacted Point of contact phone and email	
Date of Agency Response	
Nature of your request. <i>Please attach PDF copy of original request.</i>	
Short Description of Agency Response. <i>(no more than 100 characters). Please attach PDF copy of agency response.</i>	
Describe your issue/question – <i>(no more than 250 characters)</i>	

Please attach a PDF or print of your original request and the agency's response regarding your request.

For information, contact the PIA Ombudsman's office at 410-576-6560. Email this form and attachments to pia.ombuds@oag.state.md.us. If you prefer to mail paper documents, please send them to:

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