



PRESS RELEASE

Attorney General's Office Accepting Claims from Members of Closed Montgomery County Health Club

Live Healthy Studio Former Members can Submit Claims for Membership Fees

Baltimore, MD (February 9, 2017) – Maryland Attorney General Brian E. Frosh announced today that consumers who were members of Live Healthy Studio, a recently closed Montgomery County health club, can file refund claims with the Consumer Protection Division of his office. Live Healthy Studio was operated by Patricia Oholeguy at 130 Rollins Avenue, Suite F2 in Rockville, Maryland. The club closed in November, 2016, without advance notice to members. The health club maintained a surety bond to protect customers' advance payments. The Division may be able to assist consumers in recovering some of their membership fees and providing information about how to stop the club from continuing to collect payments set up as automatic debits or transfers from bank accounts.

Consumers who believe they are entitled to refunds should send a copy of their membership agreement and proof of payment to: Live Healthy Studio Claims, c/o Consumer Protection Division, 200 St. Paul Place, 25th floor, Baltimore, MD 21202. Electronic copies of documents can be submitted to healthclub@oag.state.md.us and should refer to "Live Healthy Studio Claim."

Consumers who want more information on the closing, the security maintained by the club, or instructions for filing a complaint can call 410-576-6350, or send an e-mail with name, address and telephone number to healthclub@oag.state.md.us.

Maryland's Health Club law requires health clubs, self-defense schools and weight loss centers to register with the Division. Clubs like Live Healthy Studio, which collect more than three months' payment in advance or an initiation fee of more than \$200, must also provide the Division with a bond or letter of credit to protect consumers' advance payments.