



CONSUMER ALERT

Consumer Alert: Hang Up! Scammers Impersonate BGE *Callers Falsely Claim Utilities Will be Shut Off if Payment is Not Made*

BALTIMORE, MD (December 1, 2017) – Maryland Attorney General Brian E. Frosh today warned consumers to be wary of telephone calls that appear to be from Baltimore Gas & Electric (BGE). The callers threaten to shut off power for non-payment unless the consumer sends money.

“Scammers use threats and fear tactics to get you to hand over money and personal information,” said Attorney General Frosh. “The best defense is to not answer the call, or just hang up!”

BGE reports that scams and utility imposters are on the rise. Consumers are urged to verify the identity of BGE employees, and to take the following precautions:

- Hang up immediately
- Do not provide any personal information, credit card or bank account numbers, BGE account numbers or social security numbers
- Call BGE at 800-685-0123 to report a possible scam

BGE representatives will never call you to ask for cash payment or personal information. If you have concerns about the status of your account, call BGE's Customer Service line at 1-800-685-0123.

If you believe you are the target of a phone scam, you may report the incident to the Office of Attorney General at 410-528-8662, or report suspicious activity to your local police.