Attorney General Frosh Announces Indictments of Three Baltimore Operators of Unlicensed Assisted Living Facilities for Exploiting Their Disabled Residents

Charges Include Abuse and Neglect of a Vulnerable Adult, Financial Exploitation of a Vulnerable Adult, Embezzlement, Theft, Fraud, and Operating an Assisted Living Facility Without a License

Baltimore, MD (July 24, 2019) – Maryland Attorney General Brian E. Frosh today announced the indictments of three Baltimore residents for operating unlicensed assisted living facilities. Charges in the indictments include abuse and neglect of a vulnerable adult, financial exploitation of a vulnerable adult, embezzlement, theft, fraud, and operating an assisting living facility without a license. The investigation was led by the Maryland Office of the Attorney General and the Maryland State Police.

In 2015, the Civil Division of the Maryland Office of the Attorney General began investigating Neiswanger Management Services, LLC (NMS), a corporation which operated five nursing homes throughout Maryland, for violations of the Patients’ Bill of Rights and the Maryland False Health Claims Act. The investigation revealed that NMS was unlawfully discharging or “dumping” their nursing home patients at sham unlicensed assisted living facilities in the Baltimore area. In October 2018, NMS settled with the State, agreeing to stop running nursing facilities and pay $2.2 million to the State.

Subsequently, the Organized Crime and Medicaid Fraud Control Units of the Criminal Division of the Maryland Office of the Attorney General began criminal investigations into the operators of those unlicensed assisted living facilities. The investigation revealed financial exploitation of the disabled residents of the facilities, as well as additional evidence of abuse and neglect. Search warrants recently conducted at the facilities revealed overcrowded homes and, in some instances, deplorable living conditions, including bed bugs and mice.

Troy Desante Brown, 44, of Baltimore, was indicted by the Grand Jury for Baltimore City in a 50-count indictment, and also by the Grand Jury for Baltimore County in a single count indictment. Charges in the indictments include operating an unlicensed assisted living facility, Medicaid fraud, felony theft scheme, extortion, exploitation of a vulnerable adult, embezzlement, forgery, welfare fraud, perjury, and tax fraud. Brown is alleged to have operated unlicensed assisted living homes at 113 Allendale Street and 766 N. Grantley Street in Baltimore City.
Sharon Prunella Isaac, 52, of Baltimore, was indicted by the Grand Jury for Baltimore City in a 51-count indictment, and also by the Grand Jury for Baltimore County in a separate 7-count indictment. Charges in the indictments include operating an unlicensed assisted living facility, Medicaid fraud, first degree assault, first degree abuse or neglect of a vulnerable adult, felony theft scheme, extortion, embezzlement, exploitation of a vulnerable adult, identity fraud, forgery, perjury, welfare fraud, and tax fraud. Isaac is alleged to have operated unlicensed assisted living homes at 6212 Norvo Road in Baltimore County, and 3905 W. Forest Park Avenue, 1010 Walnut Avenue, 2815 Ulman Avenue, 3727 Overview Road, 4009 Barrington Road, and 3908 Boarman Avenue in Baltimore City.

Barbara Jean Parker, 60, of Baltimore, was indicted by the Grand Jury for Baltimore City in a 14-count indictment, and also by the Grand Jury for Baltimore County in a separate 5-count indictment. Charges in the indictments include operating an unlicensed assisted living facility, felony theft scheme, identity fraud, exploitation of a vulnerable adult, embezzlement, and tax fraud. Parker is alleged to have operated an unlicensed assisted living home at 2817 Ulman Avenue.

“These individuals operated predatory, unlicensed facilities, compromising the health and safety of vulnerable residents who were in their care. The conditions endured by the residents were often dirty, unsanitary and infested by vermin, and the residents’ medical needs often went unaddressed,” said Attorney General Frosh.

“Maryland State Police criminal investigations aimed at protecting our most vulnerable citizens are taken seriously, by taking down those responsible for any type of mistreatment,” said Colonel William Pallozzi, Superintendent of the Maryland State Police. “I applaud the partnership of local, state and federal law enforcement officials who are coordinating efforts to dismantle fraudulent operations.”

“The Office of the Attorney General, the Ombudsman Program, Adult Protective Service, Maryland State Police, and the Office of Health Quality Care Quality worked together to combat the abuse, exploitation, neglect and trafficking of disabled and older adults in these unlicensed assisted living facilities,” said Stevanne Ellis, State Long-Term Care Ombudsman. “The hope is that this tragic situation will raise awareness of the importance of choosing a licensed assisted living facility to ensure quality of care and quality of life for those that need assistance. If the public has questions about choosing an assisted living facility, they should call the Ombudsman Program or the Office of Health Care Quality.”

In making today’s announcement, Attorney General Frosh thanked the Criminal Division of the Office of Attorney General, including the Medicaid Fraud Control Unit and the Organized Crime Unit, including Assistant Attorney General Jared Albert.

Attorney General Frosh also thanked the Maryland State Police, the Office of the Long-Term Care Ombudsman, Adult Protective Services, the U.S. Social Security Administration Office of the Inspector General, the Office of Healthcare Quality, the Department of Human Services Office of the Inspector General, the Baltimore County Police Department, and State’s Attorney for Baltimore County Scott Shellenberger and State’s Attorney for Baltimore City Marilyn Mosby for their assistance in this investigation.
If you or a loved one resided in one of the homes operated by one of these defendants, we urge you to contact 410-576-6521 or toll-free at 1-888-743-0023. For a list of licensed assisted living facilities, click here.

A criminal indictment is merely an accusation of wrongdoing, and a defendant is presumed innocent until the State proves the defendant guilty beyond a reasonable doubt.