

Minutes of the Access to Counsel in Evictions Task Force's
Outreach and Assessment Committee
October 29, 2021

Committee Members in attendance: Reena Shah (chair); Seema Iyer; Jim Johnson; Jessica Kaufman; Sandy Monck; Danielle Meister; Kelley O'Connor; Ryan Stout; Cat Paul; Vicki Schultz (*ex officio*, Task Force Chair)

Task Force Members and Staff in attendance: Rebecca Guay; Charisse Lue; Deb Seltzer; Leah Tulin

Ms. Shah introduced the role of the Outreach and Assessment Committee and discussed the need to develop a framework for assessment, evaluation, and data collection to produce impactful outreach and accurate measures for the access to counsel for eviction program. That will include identifying potential partner organizations and best practices used by other programs to initiate an effective program in Maryland while also identifying gaps in the data that need to be filled to assess the program.

The committee reviewed a spreadsheet of information including other jurisdiction's approaches to outreach, assessment, and data collection. The committee discussed the issuance of a request for proposal (RFP) to allow a third-party organization to begin assessment and mentioned the model from the state of Connecticut as an example. In addition, the committee discussed various modalities for outreach. The committee discussed the need to determine what data is currently available, what is missing, how to identify the gaps, and how data can best be used to connect people with help. The committee also identified the need to determine what outcomes need to be measured.