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Hurst & Langlinais, Ltd.
816 Asbury Drive, Suite B
Mandeville, LA 70471

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March 23, 2018

Dear <<Name1>>:

We are writing this letter to provide you with information about a data incident that happened to Hurst & Langlinais, Ltd.

What Happened?

After we noticed a number of tax returns being rejected by the IRS that were e-filed we became concerned and immediately contacted our IT consultant, began an investigation into the matter, changed all passwords, and hired a leading, specialized forensic IT firm. On March 8, 2018, the specialized forensic IT firm determined that there was unauthorized access to our system from a foreign IP address. This access occurred on November 22, 2017 and February 4, 2018. Unfortunately, the forensic IT firm cannot determine which individuals' information was accessed within program folders, so we are notifying everyone whose information was accessible out of an abundance of caution and concern for our clients.

What Information Could Be Involved?

The information may have included your: full name, birthdate, telephone number, address, Social Security number, all employment (W-2) and self-employment information, 1099 information, entity identification and income earned/amounts received from participation in S-Corp/partnership/LLC/trust, and direct deposit bank account information if provided to us (which includes account number and routing information).

What We Are Doing.

In addition to the steps outlined above, we have notified the FBI, the IRS, all three credit bureaus, all applicable state agencies, and we have reviewed our security measures to ensure reasonable steps have been taken to avoid such an incident from occurring again. We will also work with law enforcement in any investigation of the matter.

Given the nature of our relationship and data incidents, we have also secured for you one year of

myTrueIdentity as a precaution. It is an online credit monitoring service, provided by TransUnion Interactive, a subsidiary of TransUnion®. To enroll in this service, go to the myTrueIdentity website at www.mytrueidentity.com and in the space referenced as “Enter Activation Code”, enter the following unique 12-letter Activation Code <<Insert Unique 12-letter Activation Code>> and follow the three steps to receive your credit monitoring service online within minutes.

If you do not have access to the Internet and wish to enroll in a similar offline, paper based, credit monitoring service, via U.S. Mail delivery, please call the TransUnion Fraud Response Services toll-free hotline at **1-855-288-5422**. When prompted, enter the following 6-digit telephone pass code **CODE** and follow the steps to enroll in the offline credit monitoring service, add an initial fraud alert to your credit file, or to speak to a TransUnion representative if you believe you may be a victim of identity theft.

You can sign up for the online or offline credit monitoring service anytime between now and **DATE, 2018**. Due to privacy laws, we cannot register you directly. Please note that credit monitoring services might not be available for individuals who do not have a credit file with TransUnion, or an address in the United States (or its territories) and a valid Social Security number. Enrolling in this service will not affect your credit score.

Once you are enrolled, you will be able to obtain one year of unlimited access to your TransUnion credit report and credit score. The daily credit monitoring service will notify you if there are any critical changes to your credit file at TransUnion, including fraud alerts, new inquiries, new accounts, new public records, late payments, change of address and more. The service also includes access to an identity restoration program that provides assistance in the event your identity is compromised to help you restore your identity and up to \$1,000,000 in identity theft insurance with no deductible. (Policy limitations and exclusions may apply.)

What You Can Do.

In addition to signing-up for the complimentary credit monitoring we have secured for you, we recommend that you take the following steps and remain vigilant by reviewing account statements and monitoring your credit reports:

1. Change all bank account numbers that you have provided to us, or at a minimum monitor all such bank activity. These would include direct deposit and electronic fund transfer account details.
2. Establish free 90-day fraud alerts with the three credit reporting bureaus:

Equifax P.O. Box 740241 Atlanta, GA 30374 1-888-766-0008 https://www.alerts.equifax.com/AutoFraudOnline/jsp/fraudAlert.jsp	Experian P.O. Box 2104 Allen, TX 75013 1-888-397-3742 https://www.experian.com/fraud/center.html	TransUnion P.O. Box 2000 Chester, PA 19022 1-800-680-7289 http://www.transunion.com/fraud-victim-resource/place-fraud-alert
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3. Consider placing a credit freeze on your accounts which will make it more difficult for someone to open an account. For more information visit: <https://www.consumer.ftc.gov/articles/0497-credit-freeze-faqs>
4. If you become a victim or suspect identity theft, file a complaint with the Federal Trade Commission

at <https://identitytheft.gov> and with law enforcement. You can also obtain information from the FTC and the Office of the Attorney General about steps you can take to avoid identity theft.

- Office of the Attorney General of Maryland, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202, www.oag.state.md.us/Consumer, Telephone: 1-888-743-0023.
- Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, www.consumer.gov/idtheft, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.

5. The IRS also provides information available about current scams and breaches at www.irs.gov

Lastly, you are entitled to a free credit report every year from the three credit reporting bureaus at: www.annualcreditreport.com

For More Information.

Protecting your information is incredibly important to us. If you have any questions or concerns after receiving this letter, do not hesitate to call Ernie, Kelly or Matt at (985) 674-7618, or write us at 816 Asbury Drive, Suite B, Mandeville, LA 70471.

Very truly yours,

Signature

Ernie Langlinais
Kelly Williams
Matthew Hurst
Hurst & Langlinais, Ltd.