

April 8, 2022

SENT BY ELECTRONIC MAIL

Maryland Office of the Attorney General
Consumer Protection Division
Jeff Karberg, Director
Identity Theft Unit
200 St. Paul Place
Baltimore, MD 21202
jkarberg@oag.state.md.us; idtheft@oag.state.md.us

RE: Notice of breach of a security system

Dear Mr. Karberg:

Pursuant to Md. Code Ann., State Gov't § 10-1307(h)(1), the Maryland Department of Human Services – Family Investment Administration (DHS-FIA) hereby notifies the Maryland Office of the Attorney General of a breach of security of a DHS-FIA system that affected approximately 51 DHS-FIA customers. On March 12, 2022, during an approximately 3-hour time period, DHS-FIA customers who accessed a DHS-FIA user portal may have viewed the personal information, as defined by Md. Code Ann., State Gov't § 10-1301(c), of other DHS-FIA customers. This incident occurred due to an unforeseen combination of events that happened during portal system maintenance activities. Upon receiving reports of the security system breach, DHS-FIA immediately shut down the user portal and made changes to the system to prevent such a breach from happening in the future.

If you have any further questions or concerns, please contact me at your earliest convenience.

Sincerely,



La Sherra Ayala
Executive Director
Family Investment Administration