

Uber Drivers State AG Settlement

FAQs

1. [Are All Uber drivers going to receive a payment?](#)
2. [Do I need to file a claim in order to receive my payment?](#)
3. [I was an Uber driver in the past but am no longer driving for them. Am I eligible to receive this payment even though I am no longer driving for Uber?](#)
4. [I signed up to be an Uber driver but never actually accepted any rides, so am I eligible to receive this payment?](#)
5. [I think I may be eligible to receive a payment, so what do I need to do?](#)
6. [If I have questions, who can I talk with?](#)
7. [I have lived in different states and have driven for Uber in more than one state, so how will this settlement affect me?](#)
8. [Is the Attorney General representing me?](#)
9. [I believe that I should be paid an amount higher than was shown on the notice I received, so what are my options?](#)
10. [Have I been a victim of identity theft because of this Uber breach?](#)
11. [What should I do if I received a notice but have not received my payment?](#)
12. [What are the Participating States?](#)

1. **Are All Uber drivers going to receive a payment?**

The Uber Drivers eligible to receive this payment are Drivers from Participating States whose driver's license numbers were accessed during the Breach. The Participating States are: Alaska, Arizona, Connecticut, Delaware, Illinois, Indiana, Louisiana, Maine, Maryland, Michigan, Minnesota, Missouri, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, Texas, Vermont, and Washington.

The Nevada Attorney General is also providing redress to Uber Drivers from its state but is not joining in this multistate process. Nevada drivers may obtain further information by contacting that office directly by emailing: EVelazquez@ag.nv.gov or calling (775) 684-1168.

[Top](#)

2. **Do I need to file a claim in order to receive my payment?**

No. You do not need to file a claim to receive payment. The Settlement Administrator will send you a notice of your eligibility together with information about how you will receive your payment.

[Top](#)

3. **I was an Uber driver in the past but am no longer driving for them. Am I eligible to receive this payment even though I am no longer driving for Uber?**

You are eligible even if you are no longer driving for Uber, provided that the Settlement Administrator confirms that during the Breach your driver's license was accessed and that you were living in one of the Participating States: Alaska, Arizona, Connecticut, Delaware, Illinois, Indiana, Louisiana, Maine, Maryland, Michigan, Minnesota, Missouri, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, Texas, Vermont, and Washington.

Nevada drivers must contact the Nevada Attorney General directly by emailing: EVelazquez@ag.nv.gov or calling (775) 684-1168.

[Top](#)

4. **I signed up to be an Uber driver but never actually accepted any rides, so am I eligible to receive this payment?**

You are eligible if the Settlement Administrator confirms that your information was accessed during the 2016 breach and that at the time you were signed up to be a driver you resided in one of the Participating States.

[Top](#)

5. **I think I may be eligible to receive a payment, so what do I need to do?**

The Settlement Administrator is sending notices and instructions to eligible drivers of the Participating States. If you believe you may be eligible but did not receive a notice, send an email to info@UberDriversStateAGSettlement.com with the following information: your full name, email address, and postal mailing address.

If you are a Nevada driver, you must contact: EVelazquez@ag.nv.gov.

[Top](#)

6. **If I have questions, who can I talk with?**

Please take time to review the information posted at this website: www.UberDriversStateAGSettlement.com.

You may also contact the Settlement Administrator by telephone at (866) 253-3314. Nevada drivers should call: (775) 684-1168.

Please do not contact UBER as the company has no information regarding the administration of this settlement, your eligibility or the status of your payment.

[Top](#)

7. I have lived in different states and have driven for Uber in more than one state, so how will this settlement affect me?

If the Settlement Administrator confirms that your information was accessed during the 2016 breach and that at the time, you lived in one of the Participating States, you will receive one payment.

[Top](#)

8. Is the Attorney General representing me?

The Attorney General is not a private attorney and is not representing you or any individuals in this case. This is a civil enforcement case filed by the Attorneys General seeking to enforce state laws which require that the personal information of individuals be safeguarded and that in cases of a breach, the affected individuals, like the drivers in this case, receive timely notice.

[Top](#)

9. I believe that I should be paid an amount higher than was shown on the notice I received, so what are my options?

The Attorney General represents the public interest and the State and is not a private attorney. You may wish to consult with your own private attorney for advice regarding any options you may have. Accepting the payment from the Attorney General's settlement does not mean you cannot take other action on your own or through your attorney.

[Top](#)

10. Have I been a victim of identity theft because of this Uber breach?

This investigation did not focus on any one individual. To read about identity theft and steps that you can take to detect it and take action, click here: <https://www.ftc.gov/faq/consumer-protection/report-identity-theft>

[Top](#)

11. What should I do if I received a notice but have not received my payment?

Contact the Settlement Administrator at info@UberDriversStateAGSettlement.com or by calling (866) 253-3314. Nevada drivers should contact: EVelazquez@ag.nv.gov.

[Top](#)

12. What are the Participating States?

Please see the list of Participating States [here](#).