

PRESS RELEASE

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Attorney General Frosh Announces Charges Against Unlicensed Home-Improvement Contractor Based in Baltimore County Charges Allege Unfair and Deceptive Practices in Violation of Consumer Protection Act

BALTIMORE, MD (May 5, 2022) – Maryland Attorney Brian E. Frosh today announced that his Consumer Protection Division has filed <u>charges</u> against Patrick Michael Savage d/b/a Extreme Backyard's, based in Middle River, for collecting illegal deposits from consumers for home improvement services, failing to provide the services, and refusing to refund consumers' money. The matter is also pending in the Maryland Office of Administrative Hearings, and will be heard this summer.

The Division charged that Savage contracted with consumers across Maryland to install aboveground pools without a statutorily-required home improvement license, and that he collected substantial deposits – often thousands of dollars – before beginning any work. The Division alleges that Savage failed to complete the work, and in many instances, never even started. Both practices are alleged to violate the Consumer Protection Act. The Division seeks an order requiring Savage to return money improperly taken from consumers, to cease violating the law, to pay for the cost of the investigation, and to pay a penalty for his violations.

"If an unlicensed contractor takes deposits, doesn't perform the agreed-upon services, and then refuses to refund those deposits, that contractor is violating the law," said Attorney General Frosh. "Savage should pay restitution to consumers harmed by his illegal actions."

Home improvement contractors are required to be licensed by the Maryland Home Improvement Commission. Consumers can verify a contractor's license through the Home Improvement Commission's website, <u>www.dllr.state.md.us/license/mhic</u>. In addition, in Maryland, it's against the law for a contractor to accept more than one-third of the total contract price when they enter into the contract for the home improvement work.

Consumers with complaints against Patrick Michael Savage d/b/a Extreme Backyard's may call the Consumer Protection Division at 410-528-8662, file a complaint online at <u>www.marylandattorneygeneral.gov</u>, or write to the Consumer Protection Division at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202.

www.marylandattorneygeneral.gov

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