

**Surviving Abuse, Exploitation and Neglect
Civil Legal Needs and Services Subcommittee
July 6, 2020. 10:00AM**

For the future: preferred meeting time?

- The second and 4th tuesday of the month at 10:00AM

Short term goal

- What we need to get out to the public:
 - The courts are open. Make sure the police know this as well because they were giving false information.
 - Necessary for residents to get pro-se training. There is not enough pro bono resources for everyone who needs it. -mid term goal?
 - Getting information from legal service providers out.
 - Maryland Legal Services Corporation has a list of grantees and providers.

***Official Short term goal: Develop a Survey.

We want to determine what services organizations have to offer (limited v. expansive) and how much capacity they can handle.

- A survey is a good means of addressing the issues and how stakeholders perceive them.
- Ask them how we can reach out to the public more efficiently.

Potential survey questions for legal service providers:

- What are your preventions in serving as many people as you can?
- How has the pandemic impacted your ability to provide services?
- What do you anticipate coming in the wake of lockdown?
- Whether the ability to reach these groups has changed since the pandemic
- How do your clients find you?
 - Word of mouth? Social media? Provide a checklist.
- How has your organization handled the emergency?
- Do you have any restrictions on how you are able to represent clients?
- What are the services you provide?
 - Include a checklist
- Do you have any restrictions on who you are able to represent?
- Ask for a list of languages and disability accessibility requirements.

Long term goal: Hotline?

- Will allow people to be easily forwarded to their needed legal service provider.

For the next meeting: Ann Sheridan will create a potential survey for our meeting next tuesday.

Next meeting: Tuesday July 14 at 10 AM.