

# *Have a Consumer Problem?*

## **The Attorney General's Consumer Protection Division May Be Able to Help You**

Call 410-528-8662 or toll-free in Maryland  
1-888-743-0023, or file a complaint online at:  
[www.marylandattorneygeneral.gov/Pages/CPD/complaint.aspx](http://www.marylandattorneygeneral.gov/Pages/CPD/complaint.aspx)



We offer a mediation service for consumers who have disputes with businesses such as:

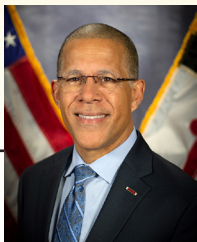
- car dealers
- repair shops
- landlords
- retailers
- cell phone companies
- debt collectors

The Division may also be able to assist consumers who have questions or problems with payday lenders, foreclosure counseling and other unfair lending practices.

***Anthony G. Brown***

Maryland Attorney General

200 St. Paul Place, Baltimore, MD 21202  
[www.marylandattorneygeneral.gov](http://www.marylandattorneygeneral.gov)



# Problems with Health Insurance?

## The Attorney General's Health Education and Advocacy Unit is Here to Assist You

Call 410-528-1840 or toll-free in Maryland 1-877-261-8807. File a complaint online at: [www.marylandcares.org](http://www.marylandcares.org)

We offer a mediation service to consumers who have a billing dispute with their health care provider or a coverage dispute with their HMO or health insurance company. For example:



If your health plan has refused to cover a medical procedure or pay for a medical service.



If you need help resolving a billing dispute with a health care provider – such as a doctor or dentist.



If you need assistance resolving a dispute about medical equipment that is defective or was never delivered.

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**Anthony G. Brown**  
Maryland Attorney General

